

Fiscal Year 2013

During FY 2013, paying tickets on line has proven to be the way to go. This option began in the last six months of FY 2012, when we reported that 182 tickets were paid on line. During FY 2013 on line payments totaled 1536 tickets! We receive an email of the transaction at the time of payment. Funds are transferred directly to our financial institution while at the same time posting the payment to our software.

During FY 2013 we entered 13,263 tickets, up slightly from FY 2012. 11,824 tickets were paid totaling \$350,757.00 in fines were collected for the towns. This is a 20.3% increase over FY 2012.

Oak Bluffs had its second season utilizing the hand held electronic ticketing devices. 928 tickets were processed electronically. They are downloaded into our system nightly.

Our online access to the Registry of Motor Vehicles continues to enable us to assist those with parking ticket problems and/or questions immediately. It allows us to clear and mark tickets electronically. This real time updating continues to be a very important in helping those in non-renewal status.

Joseph Sollitto, Hearings Officer, is available at the Dukes County Courthouse, Monday through Friday, 8:30 to 10:30 for those wishing to protest tickets within 21 days. Written protests are accepted if procedures detailed on the front of tickets are followed.

I wish to thank Noreen Mavro Flanders, Donna Michalski, Joe Sollitto, the Island Police Departments and the Dukes County Communication Center for their continued help.

Respectively submitted,

Carol M. Grant

Martha's Vineyard Parking Clerk