

Martha's Vineyard Parking Clerk

Annual Report FY 22

Since the former parking clerk retired April of 2021, I have taken this position over as well as coverage when the previous parking clerk was out of the office prior to her retirement. I have established a great working relationship with the island police departments. The parking Clerk's office has collected a total of \$354,852.02 in parking ticket revenue in FY 22. Online collections were responsible for \$176, 860.00 almost half of what was collected. There was a total of 8190 tickets that were written among the island towns. It was a slow start to the season with the lack of help in all towns. The town of Aquinnah was the only town that increased their fees for tickets.

I also purchased an iPad so that customers can pay right then and there. This purchase has been a tremendous help to collect money. I hand them the iPad to look up their information and they instantly pay their tickets. We have also worked closely with our software program to tweak things in the program. I am also currently looking into a new system that would be more beneficial to the department.

The parking clerk's office responds to inquiries in writing as well as by phone regarding tickets or any other questions. Our office enters all tickets dropped off by the towns as well as payments that are in person as well as from the mail.

Our access to the registry of motor vehicles continues to enable us to clear tickets for patrons that have a non-renewal status, for them to register a vehicle or renew their license. We also provide information to assist them with pay by plate as well as excise tax. These are all things that can hold patrons up with the registry of motor vehicles.

The office hours of the Parking Clerk are 8:30. am. until 12:30pm, Monday-Friday. Hearings are held in person on Tues - Thur from 9:00am – 11:00am at the Dukes County Administration Building. Patrons may dispute their tickets in writing without waiving any rights, within 21 days.

Respectively Submitted,

Beth Kaeka

Martha's Vineyard Parking Clerk